

Imose Mobile Terms & Conditions

1. Acceptance

By accessing or using Imose Mobile services, you agree to be bound by these Terms & Conditions.

2. Services

Imose Mobile provides:

- SIM registration and activation
- Voice, SMS, and data services
- Device sales and subscription-based plans (including promotional offers)

3. SIM Registration & KYC

- All SIMs must be registered with valid identification (including NIN where required)
- Users must provide accurate and truthful information
- Imose Mobile reserves the right to suspend or deactivate any SIM linked to false, incomplete, or unverifiable data

4. User Responsibilities

You agree not to:

- Use the service for illegal or fraudulent activities
- Misuse, resell, or exploit services without authorization

- Interfere with network integrity or security

5. Billing & Payments

- Services may be prepaid, subscription-based, or installment-based
- Charges will be deducted based on usage or selected plans
- All payments are final except where otherwise stated

6. Promotions & Offers

- All promotional offers (including discounted plans, free devices, bonus data, or special campaigns) are subject to specific terms communicated at the time of the offer
- Users must strictly comply with all promotional conditions
- Failure to meet the requirements of any promotion will result in forfeiture of the associated benefits
- Imose Mobile reserves the right to modify, suspend, or withdraw any promotion at any time without prior notice

7. Buy Now, Pay Later (BNPL) Terms

- Devices or services offered under installment or BNPL plans remain the property of Imose Mobile until full payment is completed
- Users agree to make payments according to the agreed schedule
- Failure to meet payment obligations may result in:
 - Service restriction or suspension
 - Device lock or repossession (where applicable)
 - Additional fees or penalties

- Imose Mobile reserves the right to engage third-party recovery or credit reporting services in cases of default

8. Acceptable Use

Users must not:

- Engage in spam, fraud, or unlawful communications
- Use the network in a way that degrades service for others
- Attempt unauthorized access to systems or data

Violations may result in suspension or termination.

9. Privacy & Data Protection

Your use of our services is also governed by our Data Privacy Policy in compliance with the Nigeria Data Protection Act 2023.

10. Service Availability

While we strive to provide uninterrupted services, Imose Mobile does not guarantee continuous or error-free operation.

11. Suspension & Termination

Imose Mobile may suspend or terminate services where:

- There is a breach of these Terms
- Regulatory requirements demand it
- Fraud or suspicious activity is detected

12. Refund Policy

- Airtime and data purchases are non-refundable once successfully delivered
- Failed or incomplete transactions may be reversed after verification

13. Limitation of Liability

Imose Mobile shall not be liable for indirect, incidental, or consequential damages arising from the use of its services.

14. Amendments

Imose Mobile reserves the right to update these Terms & Conditions at any time. Continued use of the service constitutes acceptance of any updates.

15. Governing Law

These Terms are governed by the laws of the Federal Republic of Nigeria.