

Imose Mobile Data Privacy Policy

Imose Mobile is committed to protecting your personal data in line with the Nigeria Data Protection Act 2023 and applicable regulations.

1. Information We Collect

We collect:

- Personal details (name, phone number, email, and address)
- Identity data (NIN, ID documents, biometrics where applicable)
- Device and usage data (IP address, app activity, network usage)
- Transaction data (airtime, data purchases, payments)

2. How We Use Your Data

Your data is used to:

- Register and activate SIM cards
- Provide telecom services (calls, data, SMS)
- Process payments and transactions
- Comply with regulatory requirements
- Improve service quality

3. Legal Basis for Processing

We process data based on:

- Consent

- Contractual necessity
- Legal obligations (e.g. SIM registration laws)

4. Data Sharing

We may share data with:

- Regulators and government agencies
- Payment providers
- Identity verification services
- Technical partners

5. Data Security

We implement:

- Encryption
- Access control
- Secure storage systems

6. Data Retention

We retain data only as required by law or for service delivery.

7. Your Rights

You have the right to:

- Access your data
- Request correction or deletion

- Withdraw consent (where applicable)

8. Contact

Email: support@imosemobile.com